

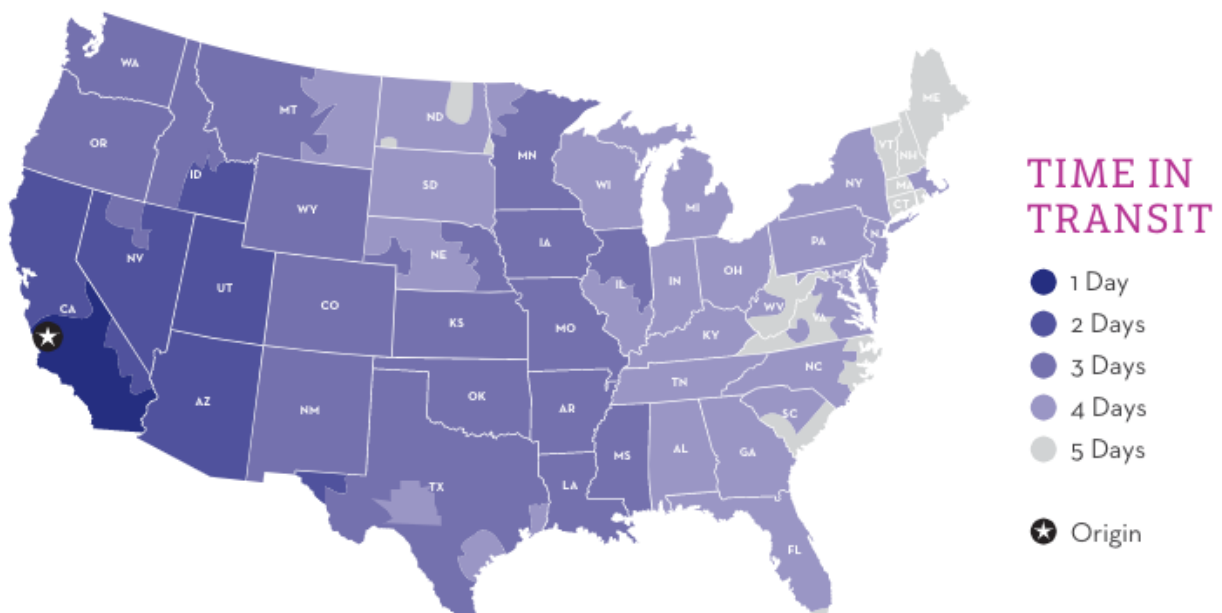
2021 Holiday Shipping Timelines

FROM: SANTA MARIA, CA

HAPPY HOLIDAYS! In order to assist you with planning and customer communication we have provided the final order submission dates below. These dates allow for the first delivery attempt to occur prior to the holiday. During this busy season, WineDirect will maintain our standard order cutoff time of 1pm to give you as much time as possible to get your orders in. Please note, carriers are suspending service guarantees for ground shipments from 11/25 to 12/24.

FINAL ORDER SUBMISSION DATES:

SERVICE	TIME IN TRANSIT	 THANKSGIVING	 CHRISTMAS	 NEW YEARS
Ground & Overnight [†]	1 Day	11/22	12/22	12/29
Ground & 2-Day [†]	2 Days	11/19	12/21	12/28
Ground	3 Days	11/18	12/20	12/27
Ground	4 Days	11/17	12/17	12/23
Ground	5 Days	11/16	12/16	12/22
Ground	6 Days	11/15	12/15	12/21
Ground	7 Days	11/12	12/14	12/20
Temp Control	8 Days	11/15	12/13	12/13
WineDirect Operations Hours		11/25 - Closed 11/26 - Open	12/24 - Closed 12/25 - Closed	12/31 - Closed 1/1 - Closed
WineDirect Client Success Hours	7am-6pm PST	11/25 - Closed 11/26 - Closed	12/24 - Closed 12/25 - Closed	12/31 - Closed 1/1 - Closed



Time in Transit maps listed are for our preferred carrier UPS.

[†] Overnight and 2-Day is modified for the holidays and not a guaranteed service.