

Holiday shipping schedule 2023

To assist you with planning and customer communication we have provided "order released by" dates. These dates help plan for the first delivery attempt to occur prior to the holiday.

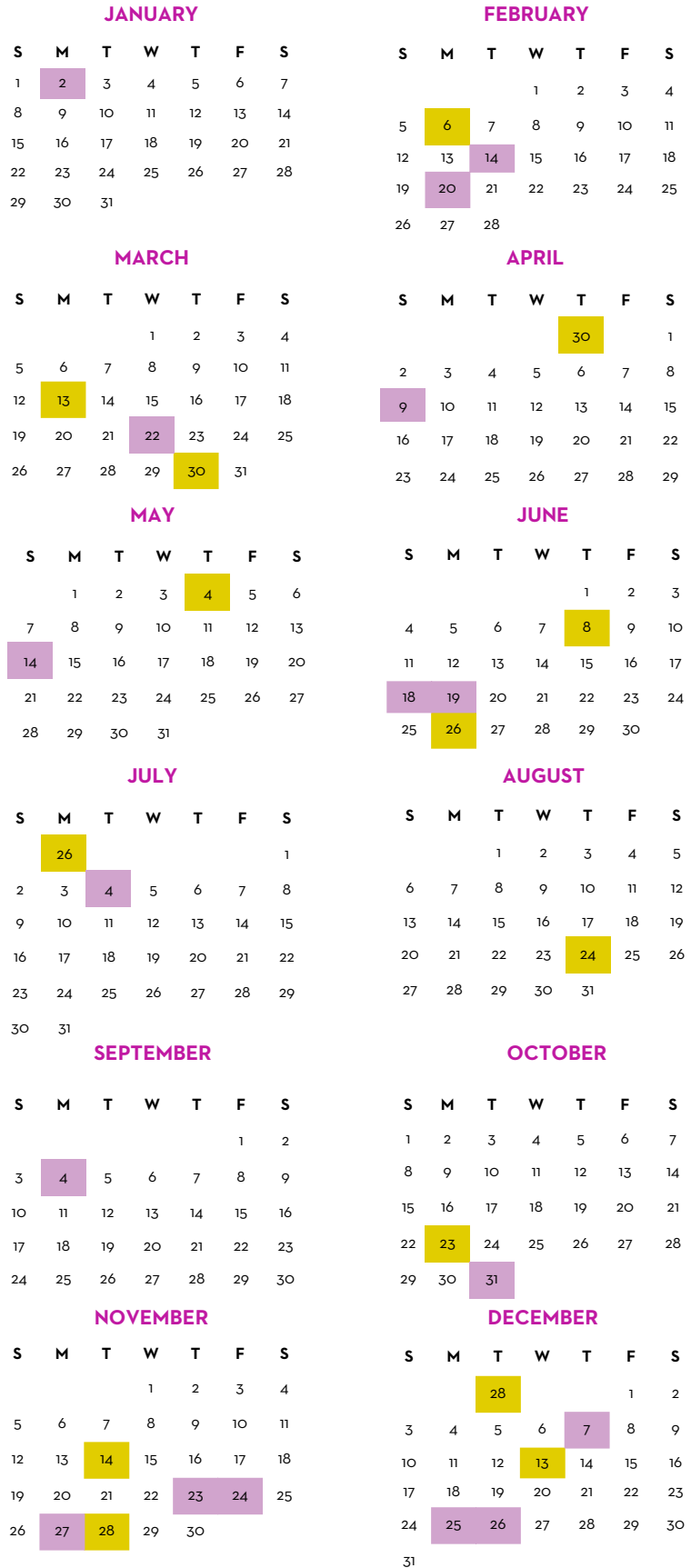
During this busy season, WineDirect will maintain our standard order cutoff time of 1pm to give you as much time as possible to get your orders in. Carriers suspend service guarantees for ground shipments during peak fall and winter holiday season.

Client Success and Operations will be observing the following holidays:

HOLIDAY	CLIENT SUCCESS	OPERATIONS
Monday, January 2 New Year's Day	X	X
Monday, February 20 President's Day	X	
Monday, May 29 Memorial Day	X	X
Tuesday, July 4 Independence Day	X	X
Monday, September 4 Labor Day	X	X
Thursday November 23 Thanksgiving Day	X	X
Friday November 24 Day After Thanksgiving	X	
Friday, December 22 Half (1/2) Day	X	
Monday, December 25 Christmas Day	X	X
Friday, December 29 Half (1/2) Day	X	
Monday, January 1 New Year's Day 2024	X	X

Client Success office hours:
8am - 5pm PST

Peak season extended hours:
Starting on 10/2, Client Success office hours will be extended to 6am - 6pm PST



 Holiday

 Order released by